

Meeting: Well-Being Strategic Partnership Board

Date: 8 December 2009

Report Title: Safeguarding Adults -Update on Implementation Plan

Report of: Margaret Allen - Assistant Director, Safeguarding and Strategic Issues

Summary

The safeguarding and DoLS teams under the auspices of the Adult Protection Team, moved to the Safeguarding & Strategic Services division on 1 July.

Since then a number of developments have been taken forward.

Adult Protection Team (Safeguarding & DoLS)

- The team has been brought together as a combined service and re-named, to increase the profile of these two areas of work.
- The recruitment campaign recently undertaken, has resulted in 92 applications for the Business Support Officer post, with a further 5 applicants for the Independent Chair position, but only 1 for the Head of Service post.
- Short listing for the Independent Chair is almost complete and interviews are planned for early November, from a strong set of candidates.
- The interview panel for the Independent Chair, will comprise the AD for Safeguarding & Strategic Services (S&SS), the interim Head of Service, Cllr Dogus (Cabinet Member, adults and Wellbeing), and Susan Tokley (NHS Haringey) as the SAB representative.
- The “to be” structure for the combined team had been agreed by the Director and includes an OT, CPN and Police Officer along with existing management and social work posts.
- The APT had a very successful away day on 1 September to address a number of issues for development/improvement. The outcomes from the away day are now being incorporated into the team development plan and the CQC service inspection action plan.
- The update plan will be discussed with Cllr Dogus in November.

Strategic issues (including partnership working)

- The Designated Complaints Officer for Adult Services has begun working with the APT to design an Allegations protocol to capture information from the Public and others pertaining to potential

exploitation and abuse. This will be linked to the overarching policy and procedures.

- Work has been completed linking the safeguarding and DoLS pathway to the pathway for personalisation and self directed support. The APT away day also worked on developments to enhance the workflow process.
- A new DoLS workflow is being implemented to the system currently, FW-I team is in the process of concluding this piece of work.
- A cross borough meeting was held on 7th October with Sutton, Hackney, Camden and Haringey addressing a number of aspects and issues regarding safeguarding.
- AD S&SS is to lead on a “4 borough” combined review of the case file audit toolkit to create a ‘shared’ toolkit and protocol for future use. This piece of work will be undertaken over the next 3 months and will report back to the combined cross borough board in January 2010.

Operational

- Overall, activities are going well, with improved information sharing and utilisation of data to support developments and feedback to operational teams. There has been an increase in requests for APT to support strategy meetings in complex cases.
- The Assistant Safeguarding Manager has met with the new Mental Health Trust AD for Safeguarding to begin looking at operational aspects of joint working across the two organisations.
- 1 case involving mental health services was reported to the Police by the Assistant Safeguarding Manager and the Sapphire Unit is now involved.
- A small number of LD cases are ongoing at present with reported good input and joint work across the APT and LD partnership.
- The number of ‘old’ cases in LD has been significantly reduced during September, from 29 to 7 and these cases are currently in process of being closed.
- A similar response has been seen from colleagues in mental health.
- There are 2 cases within Physical Disability Services, and the APT reports very effective input and communication with the relevant team managers.
- Over quarter 2, there were 5 best interest assessments carried out under DoLS.

Further developments/issues

- The national safeguarding performance indicators were implemented on 1 October 2009.
- Work to improve and clarify the access pathway to Children’s services especially for service users who are transferring to adult services but have allocated social workers in children’s services, is in train.
- The Assistant Safeguarding Manager has been involved in joint “bite size” training with Children’s Services, with more sessions planned.
- Appointments have been set up for the APT to carry out briefing sessions with colleagues in housing and HAGA.
- The meeting for Cllr Dogus to review case file audits was scheduled for

22 October, due to attending the National Social Services Conference, this will be re-scheduled.

As reported in June, there are a number of other reports still in development which will be included in future briefings as they are developed.

Legal/Financial Implications

N/A.

Recommendations

That the information report noted.

For more information contact:

Name: Margaret Allen

Title: Assistant Director, Safeguarding and Strategic Issues

Tel: 020 8489

Email address: margaret.allen@haringey.gov.uk